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Independent Agents * Serving Walker & Surrounding Counties Since 1983

Dear Insureds,

OUR LOBBY IS NOW CLOSED AND WILL BE WORKING FROM HOME in an effort to reduce the risk of illness.

We want to be open with you in this time of worry. We assure you that we are following local, state and national advice concerning the Covid-19 Pandemic. We will continue to follow these authorities' guidance throughout the duration of the Pandemic.

As of now our hours of operation will remain the same but we will **ONLY** operate by phone, email and fax.

- You may drop off your payment through the slot on the front door and we will process it. (Please print your name and or policy number on it. Make sure it is legible.) We will be coming by daily. We do suggest calling company directly to pay by debit/credit card or bank account; if you prefer to call us we will be available during business hours. M-F 8:30-4:30
- **Louis A Williams customers, if your policy cancelled we cannot bind/guarantee coverage or make payment without a signed NO LOSS. You will need to contact Louis A Williams at 800-256-5291; they will provide further instruction on signing NO LOSS through DocuSign.**
- If you need to get a New Business quote, make changes, file a claim or questions please call or email us at:

Contact info: Main Office phone 936-295-5054

Angie T: atello@isbinsurance.net ext. 309

Tami S: tsenal@isbinsurance.net ext. 313

Carmen M: cmorrison@isbinsurance.net ext. 308

Randi B: rbeeson@isbinsurance.net ext. 304

Tracy S: tsmith@isbinsurance.net ext. 307

Russell L: rlee@isbinsurance.net ext. 302

Thank you for your patience and understanding during this difficult time. We care about our clients and staff and want to keep everyone safe and healthy.

Tracy Smith

A handwritten signature in black ink that reads "Tracy Smith". The signature is written in a cursive, flowing style.

Manager